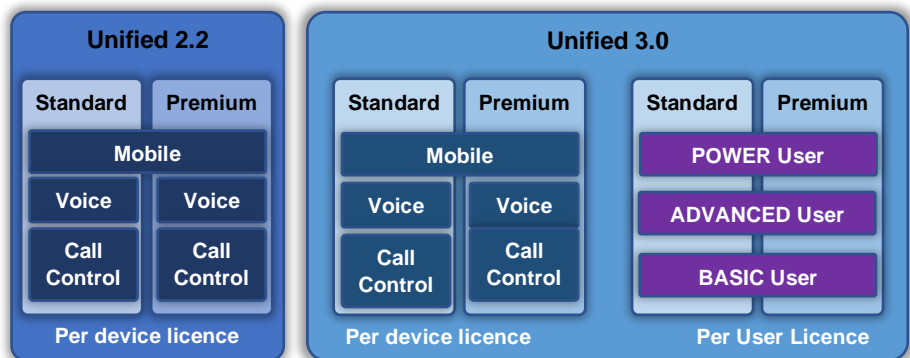# UCS Licencing for Unified Software – Explained!

Which UCS licences are compatible with my UCP or eMG80 system?

We can help you with that! There are many different software versions live in the field today. Not everybody is running the latest version of Unified Software which can cause confusion when providing new and additional UCS licences to users. This document is intended to help explain what you require and when.

There have been two different licencing models for UCS and it is important to order the correct licencing for your system.

Let's begin with an overview of new versus the old. The current UCS licence structure was introduced with Unified 3.0 software. UCS 6.x delivered new licences called BASIC, ADVANCED and POWER. These licences are provided on a 'Per User' basis compared to the older licencing model which was provided on a 'Per Device' model. The following diagram should help to explain and clarify this further.

		Unified 2.2 / UCS 5.5	Unified 3.x / UCS 6.x	
	Major differences	**Per device licence**	**Per device licence**	**Per user licence**
Log-in	Single log-in on PC/Mobile with 2 licences (with voice/call control & Mobile	Y	Y	-
	Multi log-in with single licence (Power user)	-	-	Y
	Single log-in on PC/Mobile with single licence (Advanced User)	-	-	Y
New Features	iOS 10 Callkit	-	Y	Y
	System failover support	-	Y	Y

Any UCP or eMG80 system running a version of software earlier than Unified 3.0 can ONLY support the old, per device, UCS licencing model. Pragma always recommends that customer systems are upgraded to the latest commercially available software version to ensure that the system is running at optimal levels.

UCS 5.5 or earlier will continue to operate if you upgrade the core system software, and you can choose to add new UCS 5.5 licences if your customers prefer. However, these can be migrated to UCS 6.x as you upgrade the system software. You should note however that it is NOT possible to mix UCS 5.5 and UCS 6.x on the same system.

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The following table helps to provide clarity around upgrade options for UCS.

	Scenario	Policy
Legacy UCS user (v5.5 and below)	Customer continues with system upgrades only	Customer continues with existing UCS 5.5 licences
	Customer upgrades from UCS 5.5 to 6.0	UCP will need to be upgraded to the latest version of Unified Software. Two potential scenarios exist; 1) Customer requires full UCS 6.0 functionality – Licences to be migrated by Pragma via the ELG licence portal as follows: - UCSDS > Basic User - UCSDSV – Advanced User - UCSDP – Basic User + Premium Server - UCSDPV – Advanced User + Premium Server - UCSM – Advanced User 2) Continue adding 'Per Device' licence – Only partial 6.0 features supported
New UCS users (v6.x)	New deployments of UCS 6,x	Per user licence only

Pricing and Part numbers

Our official price book only contains the latest, released product information including UCS 6.x. Should you require pricing for legacy UCS clients then please contact your Pragma Account Manager for further information.

IMPORTANT POINTS TO NOTE:

- ✓ Current commercially available Unified software is v3.5.21
  - ○ **PLEASE NOTE:** <u>Do not</u> apply new license dat files directly to systems running software versions of 1.3.9 and earlier. These systems must 1st be upgraded using special upgrade files to be able to use the new license. Please follow the process covered in the Pragma Knowledge Base article number 20126; **"Pre-Unified/Unified S/W Procedure Upgrade v1.3.9 and below"**. The article is available at; <u>KB Article 20126</u>
- ✓ Software Assurance gives the ability to upgrade your customers' systems FOC. We recommend keeping all systems provided in Software Assurance to allow for an easy upgrade path across our portfolio
- ✓ We always recommend that customers are running the latest platform software
- ✓ Current UCS software versions;
  - ○ MAC (PC): v6.1.7
  - ○ Windows (PC): 6.1.12
  - ○ Android: v6.1.12