

## Cloud Terminal Based DND disable

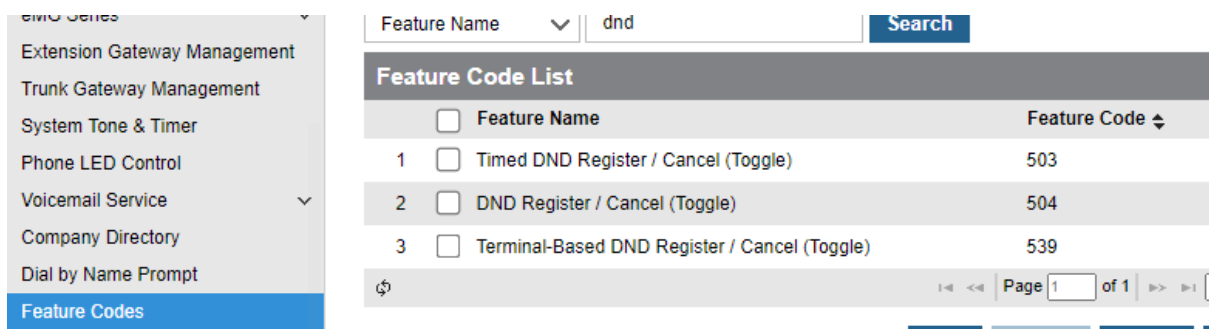
A user may dial the terminal based DND feature code 539 by mistake and enable it on their phone.

They will see 'Terminal Based DND' on their display

When a user with a Share Line enables their Terminal Based DND, that user will not receive calls to the Shared Line

To disable this, dial the Terminal Based DND feature code 539 and this will toggle it off and it will be removed from the display.

If this does not work, check the Terminal Based DND feature code in the Customer Manager, Feature Codes



The screenshot shows the 'Feature Codes' section in the Customer Manager. A search bar at the top contains the text 'dnd' and a 'Search' button. Below the search bar is a table titled 'Feature Code List' with three columns: a checkbox, 'Feature Name', and 'Feature Code'. The table lists three items:

<input type="checkbox"/>	Feature Name	Feature Code
<input type="checkbox"/>	1 Timed DND Register / Cancel (Toggle)	503
<input type="checkbox"/>	2 DND Register / Cancel (Toggle)	504
<input type="checkbox"/>	3 Terminal-Based DND Register / Cancel (Toggle)	539

At the bottom of the table, there is a pagination control showing 'Page 1 of 1'.